

# DO YOU NEED A HINT?

Sierra Adventure Games are meant to tease your brain and make you think. So if you find after playing our games for a while that you've got more clues than answers, please don't panic. But if you're losing sleep, tearing your hair out or otherwise so frustrated that you just aren't enjoying the experience anymore, Sierra recommends the following ways for you to get the answer you need:

## **1. CALL THE SIERRA 24-HOUR HINT HOTLINE!**

**1-900-370-5583**

NOTE: This call will cost you 75 cents each minute. The service is only available in the United States. Callers under the age of 18 must have their parents permission.

## **2. ACCESS THE SIERRA BBS THROUGH COMPUSERVE!**

If you have CompuServe Interactive Service, you can now access the Sierra's BBS service by typing **GO SIERRA** from any command prompt. This will give you instant access to the Sierra Bulletin Board Service including the Sierra automated Hint Database, download libraries and more. Standard CompuServe rates apply.

## **3. READ THE SIERRA HINTBASE ON AMERICA ON-LINE!**

To access the Sierra Hint Database from America On-Line, use the Keyword **SIERRA** then follow the prompts to get the answers you need. This service is also available through Chicago On-Line, San Jose On-Line and other America On-Line services. Standard America On-Line rates apply.

## **4. LET A SIERRA HINT BOOK BE YOUR GAMING GUIDE!**

Available at better software retailers, select book stores and by direct order, Sierra Hint Books are the definitive source for hints, strategies and information on your Sierra Adventure Game. Not just a list of answers to game puzzles and not just maps of how to get around in the game (although they include all of this information), Sierra Hint Books offer you a complete guide for the total Sierra gaming experience. Find out how to get ALL the points available for the game, find hidden jokes and other experiences that a casual player might miss. You can order your Sierra Hint Book for just \$9.95 plus shipping by calling **1-800-757-7707** during regular west coast business hours.

# New “800” Technical Support Service

Why not try it ... it isn't going to cost you a dime! In Sierra On-Line's continued commitment to providing the highest caliber of service, we have developed a 24 hour, “800” automated tech support line with every “frequently asked” question. To make it worth your time to try this new service, we've even added the capability for you to fax back to yourself a copy of the answer to your technical problem! Just think ... no “on hold” time ... just to the point, **service!!!**

We really hope that you will give it a try. We've made the menu structure very simple to follow and we are committed to keeping the issues current. Let's face it, the worst that could happen ... you may not find the answer you need, and you will call our Technical Support department and speak with a technical representative.

And the best that could happen ... you will find your answer and **it won't cost you a dime**. So what have you got to lose? Try it ... you will like it!!

## **1-800-376-2683**

### **“Tis The Season To Be Busy...”**

#### **CUSTOMER SERVICE & TECHNICAL SUPPORT**

#### **EXTENDS HOURS FOR CHRISTMAS!!!**

From December 6, 1993 to February 5, 1994

**HOURS:** Monday thru Friday – 7:00am to 7:00pm PT  
Saturday – 8:00am to 5:00pm



**SIERRA®**