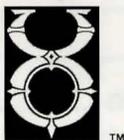# ULTIMA™ ONLINE INSTALL GUIDE

Welcome to *Ultima Online*. This guide contains installation instructions and troubleshooting information. To avoid problems, make sure your machine matches the **System Requirements** listed on the box (and on p. 3).

This Box Contains:

- (1) **CD** (your game), with *Ultima Online* software, Internet Service Provider software (*AT&T WorldNet*℠) and World Wide Web browser software (*Netscape Navigator*™ 3.02).

- **Ultima Online Reference Card** (8 pp.) which outlines the basics of gameplay.

- **Cloth map of Britannia**, to help you navigate your way through the world.

- **Guide to the Site card** (2 pp.), a visual navigation guide for our electronic documentation and web site (WWW.ULTIMAONLINE.COM).

- **Install Guide** (24 pp.), which is what you're reading now, including troubleshooting tips, installation steps, *AT&T WorldNet* information, and contact information.

- **Registration Card** — we'd love to know who you are.

WWW.ULTIMAONLINE.COM

For instructions on how to play and up-to-date docs and troubleshooting information, visit the *Ultima Online* web site. The site also has FAQs, guild information, chat boards and a Britannian newspaper.

Minimum Required

Pentium 133

16 megs RAM

Windows 95

1 meg PCI video card (*DirectX* supported, set to 16-bit color)

16-bit sound card (*DirectX* supported)

261* megs hard drive space

4x CD-ROM drive

Microsoft-compatible mouse

Slip/PPP or direct connect at 28.8k bps or better with 32-bit TCP/IP stack

Recommended

Pentium 166

32 megs RAM

Windows 95

2 meg PCI video card (*DirectX* supported, set to 16-bit color)

16-bit sound card (*DirectX* supported)

261* megs hard drive space

8x CD-ROM drive

Microsoft-compatible mouse

Slip/PPP or direct connect at 28.8k bps or better with 32-bit TCP/IP stack

> * This game requires the hard drive space listed above for installation.
> This number is subject to change. Please visit the web site for the current
> specifications (WWW.ULTIMAONLINE.COM).
> The swap file used by Windows 95 will need additional free hard drive space.
> (This space may vary from system to system. We recommend at least 50 megs.)

Note: *You must have a 32-bit connection to the Internet to play. Some online services do not offer this type of connection. If you are not sure what your connection is, ask your Internet service provider.*

Note: *Disk compression of any kind will result in substantially increased load times. We cannot guarantee the compatibility of our games with disk compression utilities (such as DBLSpace, etc.).*

Before installing any piece of software, make sure your hard drive is in proper working order. *Windows 95* provides SCANDISK and DEFRAG.

First you should run SCANDISK.

1. Left-click on the **START** button.
2. With the mouse, highlight **PROGRAMS** on the menu.
3. Select **ACCESSORIES** (usually at the top).
4. Select **SYSTEM TOOLS**.
5. Highlight **SCANDISK**.

In the *ScanDisk* dialog box, choose *Standard,* and make sure there is a check mark in the *Automatically Fix Errors* box. Select the hard drive to which you are installing *Ultima Online* (i.e., if you are installing to drive C:, highlight C:). Once everything is correct, left-click **START** to scan the drive.

Next, run DEFRAG.

1. Left-click on the **START** button.
2. With the mouse, highlight **PROGRAMS** on the menu.
3. Select **ACCESSORIES** (usually at the top).
4. Select **SYSTEM TOOLS**.
5. Highlight **DISK DEFRAGMENTER**.
6. Select the drive to which you are installing and left-click **OK**.

Now, you're ready to start installation.

To install and play the game, you need at least 261 megabytes free hard drive space, 16 megabytes of RAM and a functional Internet connection.

1. Turn on your computer and wait for *Windows 95* to load.
2. Follow the **Pre-Installation Procedures** on the facing page.
3. Insert your *Ultima Online* game CD into the CD-ROM drive. The install screen should appear. (If not, open *My Computer* and double-left-click on your CD-ROM drive icon, then double-left-click on the file named WELCOME.EXE.)

> Experienced users can follow the onscreen instructions after this point. For detailed installation instructions, keep reading.
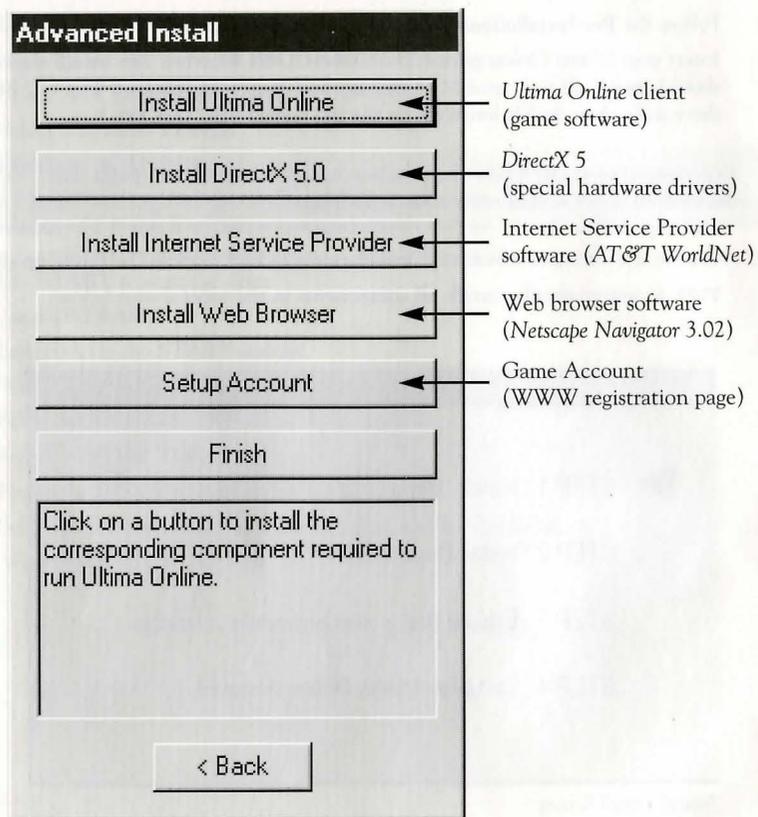
4. Choose a TYPICAL or ADVANCED installation, or QUIT to close the install program.

   TYPICAL automatically installs all components in the order shown below:
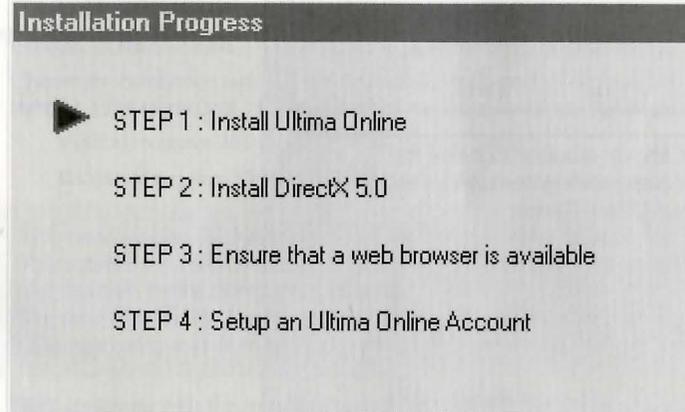
Typical Install Screen

ADVANCED lets you select each component and install it separately. (Left-click the button next to the component to install it.)
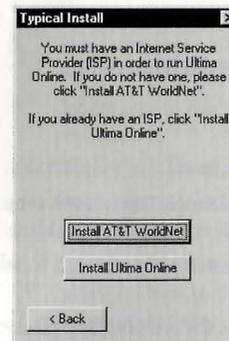
Advanced Install

Install Ultima Online ◄ — *Ultima Online* client (game software)

Install DirectX 5.0 ◄ — *DirectX 5* (special hardware drivers)

Install Internet Service Provider ◄ — Internet Service Provider software (*AT&T WorldNet*)

Install Web Browser ◄ — Web browser software (*Netscape Navigator* 3.02)

Setup Account ◄ — Game Account (WWW registration page)

Finish

Click on a button to install the corresponding component required to run Ultima Online.

< Back

Advanced Install Screen

Install Software

5.   INSTALL AT&T WORLDNET   (**Optional**) Install *AT&T WorldNet* software to connect your computer to the Internet. (In the *Advanced Install* screen, you must left-click the INSTALL AT&T WORLDNET button.)

Typical Install

You must have an Internet Service Provider (ISP) in order to run Ultima Online. If you do not have one, please click "Install AT&T WorldNet".

If you already have an ISP, click "Install Ultima Online".

Install AT&T WorldNet

Install Ultima Online

< Back

Follow the onscreen instructions. You do not have to install this software if you already have an Internet service provider. However, not all ISPs support the game. If your provider does not work, you may need to switch ISPs or install *AT&T WorldNet*.

   INSTALL ULTIMA ONLINE   Proceed with game installation (goes to Step 6).

6.   Choose an installation size. (In the *Advanced Install* screen, you must left-click INSTALL ULTIMA ONLINE.) Larger installations increase the gameplay speed.

    TYPICAL requires 261 megabytes* hard drive space.

    MAXIMUM requires 550 megabytes* hard drive space.

  * This game requires the hard drive space listed above for installation. This number is subject to change. Please visit the web site for the current specifications (WWW.ULTIMAONLINE.COM).
The swap file used by Windows 95 will need additional free hard drive space. (This space may vary from system to system. We recommend at least 50 megs.)

NEXT continues with the installation, and BACK goes to the previous screen.

7.   Choose a directory on your hard drive for installation (C:\UO is the default).

To install to a different directory, type a drive and directory name in the top box. If the directory does not yet exist, the program will ask you to create it. Left-click YES to create it, NO to return to the previous screen and select a different directory.

Alternatively, left-click on the drive selection box to choose a drive. Then, double-left-click on the desired folder. If the game is already installed anywhere on your system, you will be prompted to remove it before reinstalling *Ultima Online*.

NEXT continues with the installation, and BACK goes to the previous screen.

8. Install *DirectX* 5 drivers for your hardware.

   In a *Typical* install, the program asks if you'd like to install *DirectX* version 5 to your hard drive. (In the *Advanced Install* screen, you must left-click the DIRECTX button.)

   To quit installation, left-click CANCEL.

   The game requires *DirectX* version 5. To check your version number, run DXSETUP.EXE (located in *Program Files/DirectX*).

   See **DirectX**, p. 11, for detailed information on *DirectX*.

   • If you already have version 5 or higher, do not install *DirectX*. Left-click NEXT.

   • If you have any version previous to version 5, upgrade before running the game. You may need to reinstall your video and/or sound card drivers after upgrading.

   • If you install *DirectX*, you will need to restart your system for the changes to take effect.

9. **(Optional)** Install *Netscape Navigator* 3.02, a viewer for the web site and electronic documentation. (In the *Advanced Install* screen, you must left-click the INSTALL WEB BROWSER.)

   Follow the onscreen instructions. You do not have to install this software if you already have *Netscape Navigator* 3.02 or *Internet Explorer* 3.0 installed on your system.

Set Up Account

10. Set up a game account. (In the *Advanced Install* screen, you must left-click SET UP ACCOUNT.)

    Ultima Online is an Internet game, and before you can play, you need both an Internet Service Provider and a game account. This step of the install program opens your current web browser (if one is installed) and connects to a web site where you can register your game and open an account.

    a. Select CREATE ACCOUNT.

    b. Select a billing preference (left-click in the circle next to one of the billing plans). This page displays more details about billing.

    c. Set up an account name and password.

    • In the ACCOUNT PASSWORD field, type in a password from 5 to 16 characters in length. Make sure you select something you'll remember.

    • Confirm the password by typing it again, then left-click NEXT.

    d. Enter name and address information by left-clicking in a field, then typing in the information. You can use hyphens and spaces.

    • [Tab] moves to the next field. NEXT transmits your information and continues registration.

    • If any fields are incomplete, you will later be prompted to complete them.

    e. Enter a billing address (if different) and a valid credit card number and expiration date, then press NEXT.

    • Information you entered in the last screen appears here. If your credit card billing address is different than your home address, enter the correct billing information here.

    • [Tab] moves to the next field.

    f. Next, read through the terms and conditions, then select ACCEPT.

    • DECLINE cancels the account setup process.

    Your account will remain active until you choose to cancel it. You may cancel your account at any time by visiting this site and selecting MODIFY ACCOUNT from the main screen, then CANCEL. (See **Canceling a Game Account**, p. 10, for more information.)

    g. Close your web browser in order to return to the *Ultima Online* installation screen.

Start Play

11. Select RUN UO to view the Main Menu and start playing. (In the *Advanced Install* screen, you must left-click the FINISH button first.)

    The introductory movie should play. In the future select *Start/Programs/Ultima Online/Ultima Online* to play the game. To skip the movie, press [Spacebar].

If you are re-installing *Ultima Online*, first remove the old program by selecting *Start/Programs/Ultima Online/UO Uninstall*. Simply deleting your game folder and shortcut won't work.

Then, restart your machine and re-run the install program by inserting the game CD and selecting SETUP from the Main Menu.

Cancelling a Game Account

To cancel your game account:

1. Insert your *Ultima Online* game CD into the CD-ROM drive. The install program should run. (If not, open *My Computer* and double-left-click on your CD-ROM drive icon.)

2. Select an ADVANCED install.

3. Select SETUP ACCOUNT to connect to the game registration site.

4. Select MODIFY ACCOUNT.

5. Enter your account name and password, then left-click NEXT. Your current account status and billing information will display onscreen.

6. Select CANCEL ACCOUNT, then confirm the cancellation. This will close your account, and you will not be billed again.

Microsoft's *DirectX* is a set of 32-bit software drivers for your computer's peripherals, such as sound and video cards. Without the correct version of *DirectX*, the game may not function properly.

Ultima Online works with *DirectX* version 5, a copy of which is included on the *Ultima Online* CD.

To check what version of *DirectX* you're running, run DXSETUP.EXE (see Step 4, below).

- If the game won't run correctly, some of your hardware devices may require an earlier version of *DirectX*. Refer to **DirectX** Troubleshooting, p. 12.

- If you install *DirectX*, you must restart your system before playing the game.

- If you have specific *DirectX* drivers from your hardware manufacturer, you may need to reinstall them after installing *DirectX* 5 from this game CD.

Do not install an older version of *DirectX* over a newer version. Downgrading existing drivers may corrupt them. If this happens, you will need to reinstall your video driver and/or reinstall *Windows 95*. Please consult your computer vendor before attempting to reinstall anything.

If you're using an older version, please run DXSETUP to uninstall your version and install *DirectX* version 5 (included on the game CD).

Uninstalling / Reinstalling *DirectX*

1. Place the *Ultima Online* CD in the CD drive. Double-left-click *My Computer*.

2. Right-click on the CD-ROM disc icon.

3. Left-click OPEN.

4. Double-left-click the DIRECTX folder, then the DXSETUP.EXE icon.

5. Left-click RESTORE AUDIO DRIVERS and RESTORE DISPLAY DRIVERS to restore your old *Windows 95* drivers. (If these buttons are gray, go to Step 8.)

6. A prompt appears, asking if you want to restart now or later.
   Left-click RESTART NOW.

7. After restarting, repeat Steps 1-5 to return to the *DirectX* setup window.

8. Left-click RE-INSTALL DIRECTX. At the prompt, restart your computer.
   Try re-running *Ultima Online*.

If you're still having problems, please visit the *Ultima Online* web site at WWW.ULTIMAONLINE.COM. (Select *Help & Guidance*, then *Install Guide*, then *DirectX*.)

DirectX Support

DirectX is a Microsoft product. Unsupported or outdated *DirectX* drivers may cause your computer to lock up or crash. You will need to contact Microsoft for *DirectX* support:

Phone	(800) 426-9400
WWW	WWW.MICROSOFT.COM/SUPPORT
BBS	(206) 936-6735

DirectX Troubleshooting

If you're having problems getting the game to run correctly, here are a few items that may help you troubleshoot the problem.

Run DXSETUP. To run this program, run DXSETUP.EXE. You can usually find this file on your hard drive under *Program Files/DirectX* (See Step 4 on the previous page). This utility may detect hardware incompatibilities on your system, but isn't always accurate. It also displays *DirectX* version numbers for all system components. All components except for your display and audio drivers should have the version number 4.05.00.0155 (center column). Optimally, the program should tell you that your driver is certified (right column).

- If DXSETUP reports "no hardware setup," then you will need to obtain proper, certified hardware drivers from your manufacturer.

- If DXSETUP reports nothing (i.e., instead of "certified" or "no hardware setup" the report is blank), then the game may not work. This can mean, however, that you're using the component manufacturer's *DirectX* driver instead of the one supplied with the game. You must in all cases have a *DirectX* driver for your hardware.

DirectX works as a single unit, and all drivers must be the same version. If you have mixed versions, the game will have many problems. To fix this, uninstall any other versions of *DirectX* on your system and make sure you've installed version 5 (included on the game CD).

Check free hard drive space on your system. Some *DirectX* errors can occur if you don't have at least 60 megabytes free hard drive space (on top of the megabytes the game requires). This space is used as a temporary swap file while you're playing. Try freeing up some space and running the game again.

Reduce the number of programs you have open. Running too many applications at once can cause problems. To see how many are open, count the icons on your *Windows 95* task bar. Try closing one or more applications by right-clicking on the icon, then selecting CLOSE.

Check your video driver. Some video cards have special utilities that run when *Windows 95* starts — they may conflict with the game. Please contact your device manufacturer for instructions on disabling or removing these drivers.

This section gives basic troubleshooting information that should help get you up and running. For a comprehensive listing of troubleshooting information, please visit the *Ultima Online* web site at WWW.ULTIMAONLINE.COM. (Select *Help & Guidance*, then *Tech Support*, then *Troubleshooting*.)

Common Questions

Q: *I have a supported sound card (or a 100% compatible card) but I am not getting any sound while playing* Ultima Online.

A: Your sound card may not have a certified *DirectX* driver. In order to hear sound and music, you may need to obtain an updated driver from the device manufacturer. Please see **DirectX Troubleshooting** p. 12.

Q: *Whenever I run* Ultima Online, *the game seems to run very slowly. What can I do to speed it up?*

A1: If this occurs during peak usage times (such as evenings and weekends), your connection to your Internet Service Provider may have slowed down due to a large number of users. Also, there may be an unusually high number of *Ultima Online* characters playing at once.

A2: You may be running the game with your display set to 24-bit true color. Although this is fine for most machines and gives the best graphical detail, reducing the screen color depth to high-color (16-bit) may free up extra RAM for the game.

A3: You could be running low on memory because you have too many applications open . Every program you run simultaneously uses some of your system's free RAM. Try closing one or more programs, then re-running the game.

A4: Consider selecting a larger install size. If you have enough free hard drive space, *Ultima Online* will benefit greatly by having its largest possible install. Re-run the install program and try selecting the TYPICAL or MAXIMUM install when prompted. This will copy additional information to your hard drive, thus increasing your game's smoothness. (Your saved characters will not be affected.)

Hardware Problems

As with all *Windows 95*-native software, the *Windows 95* version of *Ultima Online* uses your existing *Windows 95* software and drivers to talk to your hardware. If hardware devices are not configured correctly or are missing, you may experience problems. To check your hardware:

1. Left-click **Start** from the task bar.
2. Choose **Settings**, then *Control Panel*.
3. Double-left-click on the **System** icon in the *Control Panel*.
4. From the **System Properties** window, left-click the **Device Manager** tab.
5. To check the hardware device, left-click on the cross symbol to the left of its name.
6. Left-click on the name of the device you wish to check, then left-click on **Properties**.
7. Check the **Device Status** section. You should see "*This device is working properly.*" If not, then you need to reconfigure that device. Consult your hardware documentation and/or vendor.

If your *Windows 95* setup detects duplicate or "phantom" hardware (such as multiple mice, video cards, etc.), consult your hardware documentation and/or hardware vendor. For more information, contact your retailer or hardware manufacturer.

Before You Contact Us

ORIGIN Product Support only supports installation, technical issues and hints for *Ultima Online*. For in-game help, see **Game Masters**, next page.

For the fastest technical help or customer support, visit the tech support web site at **WWW.ORIGIN.EA.COM/TECH/UO**.

For up-to-date electronic game documentation, exciting game news, chat boards and more, visit the *Ultima Online* web site at **WWW.ULTIMAONLINE.COM**. (See the *Site Guide* card for more details.)

For *Netscape Navigator* support, visit **HELP.NETSCAPE.COM**.

For *AT&T WorldNet* support, see p. 20 of this install guide.

If you are still having problems with the *Ultima Online* software, please read **Contacting Product Support** (next page).

Today's PCs run with millions of different hardware and software combinations. Because of this, you may also have to refer to your computer dealer, hardware manufacturer or system software publisher to configure their product correctly for the game. When you contact us, we will be able to serve you better if you have the following information:

- **Error message that displayed when the problem occurred**
- Listing of your machine's type and hardware contents
- Version of *DirectX* you're using and current hardware driver certification numbers
- Type and speed of your CD-ROM drive
- The brand of your video card
- The brand of your sound card, and its IRQ, I/O address and DMA settings

Contacting ORIGIN Product Support

Internet

Visit our Product Support web site at WWW.ORIGIN.EA.COM/TECH/UO for common troubleshooting solutions, hints, and contact information for hardware manufacturers. You can also contact our on-line technicians from this site. The Web browsers contained in AOL and CompuServe can also reach this site.

If you don't have access to the World Wide Web, you can e-mail our Customer Service Department at **SUPPORT@ORIGIN.EA.COM**. Internet support can take up to 96 hours depending on the volume of messages.

Telephone

Contact ORIGIN Product Support at **(512) 434-HELP (434-4357)**, Monday through Friday, between 9 a.m. and 5 p.m., Central Standard Time. (The phones are closed from 12:45 p.m. to 2 p.m.) Times may occasionally change.

Fax

The ORIGIN fax number is **(512) 795-8014**. Please include your fax number; faxes will be answered by fax.

Standard Mail

ORIGIN Customer Service
5918 West Courtyard Drive
Austin, TX 78730

Game Masters

For in-game support (for example, if you're physically stuck somewhere in the game), contact a **Game Master**. GM representatives can assist players from within the game. To contact a GM in the game, open your Character Window and select CALL GM.

ORIGIN Systems, Inc. Limited 90-DAY WARRANTY

ORIGIN warrants to the original purchaser of this computer software product that the recording medium on which the software programs are recorded will be free from defects in material and workmanship for 90 days from the date of purchase.

If the recording medium is found defective within 90 days of original purchase, ORIGIN agrees to replace, free of charge, any such product upon receipt at its Factory Service Center of the product, postage paid, with proof of date of purchase. This warranty is limited to the recording medium containing the software program originally provided by ORIGIN. This warranty shall not be applicable and shall be void if the defect has arisen through abuse, mistreatment or neglect. Any implied warranties applicable to this product are limited to the 90-day period described above. If failure of the software product, in the judgment of ORIGIN, resulted from accident, abuse, mistreatment or neglect, or if the recording medium should fail after the original 90-day warranty period has expired, you may return the software program to ORIGIN, at the address noted below, with a check or money order for $5.00 (U.S. currency), which includes postage and handling, and ORIGIN will mail a replacement to you. To receive a replacement, you should enclose the defective medium (including the original product label) in protective packaging accompanied by: (1) a $5.00 check (2) a brief statement describing the defect and (3) your return address.

Canada and Foreign Orders Note: Only U.S. money orders are accepted. Prices are subject to change.

Except as set forth above, this warranty is in lieu of all other warranties, whether oral or written, express or implied, including any warrant of merchantability or fitness for a particular purpose, and no other representation of claims of any nature shall be binding on or obligate ORIGIN. In no event will ORIGIN be liable for special, incidental or consequential damage resulting from possession, use or malfunction of this product, including damage to property and to the extent permitted by law, damages for personal injury, even if ORIGIN has been advised of the possibility for such damages. Some states do not allow limitations on how long an implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation and/or exclusion or limitation of liability may not apply to you. This warranty gives you specific legal rights. You may have other rights that vary from state to state.

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Documentation Web Design	Susan Bednar, John Bowie
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A World of Possibilities ...

Thank you for selecting *AT&T WorldNet* Service — it's the Internet as only AT&T can bring it to you. With *AT&T WorldNet* Service, a world of infinite possibilities is now within your reach. Research virtually any subject. Stay abreast of current events. Participate in online newsgroups. Purchase merchandise from leading retailers. Send and receive electronic mail.

AT&T WorldNet Service is rapidly becoming the preferred way of accessing the Internet. It was recently awarded one of the most highly coveted awards in the computer industry, PC Computing's 1996 MVP Award for Best Internet Service Provider. Now, more than ever, it's the best way to stay in touch with the people, ideas, and information that are important to you.

Provided you are in the Continental United States, Hawaii, Puerto Rico or the U.S. Virgin Islands, all you need is a computer with a mouse, a modem, a phone line, and the enclosed software. We've taken care of the rest.

If You Can Point and Click, You're There

With *AT&T WorldNet* Service, finding the information you want on the Internet is easier than you ever imagined it could be. You can surf the Net within minutes. And find almost anything you want to know — from the weather in Paris, Texas — to the cost of a ticket to Paris, France. You're just a point and click away. It's that easy.

AT&T WorldNet Service features specially customized industry-leading browsers integrated with advanced Internet directories and search engines. The result is an Internet service that sets a new standard for ease of use — virtually everywhere you want to go is a point and click away, making it a snap to navigate the Internet.

When you go online with *AT&T WorldNet* Service, you'll benefit from being connected to the Internet by the world leader in networking. We offer you fast access of up to 28.8 Kbps in over 215 cities throughout the U.S. that will make going online as easy as picking up your phone.

Online Help and Advice

24 Hours a Day, 7 Days a Week.

Before you begin exploring the Internet, you might want to take a moment to check two useful sources of information.

If you're new to the Internet, from the *AT&T WorldNet* Service home page at **WWW.WORLDNET.ATT.NET**, click on the Net Tutorial hyperlink for a quick explanation of unfamiliar terms and useful advice about exploring the Internet.

Another useful source of information is the **HELP** icon. The area contains pertinent, time-saving, information-intensive reference tips, and topics such as Accounts & Billing, Trouble Reporting, Downloads & Upgrades, Security Tips, Network Hot Spots, Newsgroups, Special Announcements, etc.

Whether online or off-line, 24 hours a day, seven days a week, we will provide World Class technical expertise and fast reliable responses to your questions. To reach *AT&T WorldNet* Customer Care, call **1-800-400-1447**.

Nothing is more important to us than making sure that your Internet experience is a truly enriching and satisfying one.

Safeguard Your Online Purchases

AT&T WorldNet Service is committed to making the Internet a safe and convenient way to transact business. By registering and continuing to charge your *AT&T WorldNet* Service to your AT&T Universal Card, you'll enjoy peace of mind whenever you shop the Internet. Should your account number be compromised on the Net, you won't be liable for any online transactions charged to your AT&T Universal Card by a person who is not an authorized user.*

*Today cardmembers may be liable for the first $50 of charges made by a person who is not an authorized user, which will not be imposed under this program as long as the cardmember notifies AT&T Universal Card of the loss within 24 hours and otherwise complies with the Cardmember Agreement. Refer to Cardmember Agreement for definition of authorized user.

Minimum System Requirements

IBM-Compatible Personal Computer Users:

- IBM-compatible computer with 486SX or higher processor
- 8 megs of RAM (or more for better performance)
- 15–36 megs of available hard disk space to install software, depending on platform (14–21 megs to use service after installation, depending on platform)
- Graphics system capable of displaying 256 colors
- 14,400 Kbps modem connected to an outside phone line and not a LAN or ISDN line
- Microsoft *Windows* 3.1x or *Windows* 95

Installation Tips and Instructions

- If you have other Web browsers or online software, please consider uninstalling them according to vendor's instructions.
- If you are installing *AT&T WorldNet* Service on a computer with Local Area Networking, please contact your LAN administrator for setup instructions.
- At the end of installation, you may be asked to restart your computer.

IBM-compatible PC users:

- Insert the CD-ROM into the CD-ROM drive on your computer.
- Select FILE/RUN (for *Windows* 3.1x) or START/RUN (for *Windows* 95 if setup did not start automatically).
- Type D:/SETUP.EXE (or change the "D" if your CD-ROM is another drive).
- Click OK.
- Follow the onscreen instructions to install and register.

Registering with *AT&T WorldNet* Service

Once you have connected with *AT&T WorldNet* online registration service, you will be presented with a series of screens that confirm billing information and prompt you for additional account set-up data.

The following is a list of registration tips and comments that will help you during the registration process.

I. Use registration code LAK05N6A4 if you are an AT&T long-distance residential customer or LAK05N6A5 if you use another long-distance phone company.

II. During registration, you will need to supply your name, address, valid credit card number and choose an account information security word, e-mail name and e-mail password. You will also be requested to select your preferred price plan at this time.

(We advise that you use all lowercase letters when assigning an e-mail ID and security code, since they are easier to remember.)

III. If you make a mistake and exit or get disconnected during the registration process prematurely, all you need to do is click on "Create New Account". Do not click on "Edit Existing Account".

IV. When choosing your local access telephone number, you will be given several options. Please choose the one nearest to you. Please note that calling a number within your area does not guarantee that the call is free.

Connecting to *AT&T WorldNet* Service

When you have finished installing and registering with *AT&T WorldNet* Service, you are ready to access the Internet.

Make sure your modem and phone line are available before attempting to connect to the service.

For *Windows* 95 users:

- Double-click on the **Connect to AT&T WorldNet Service** icon on your desktop, OR
- Select **Start, Programs, AT&T WorldNet Software, Connect to AT&T WorldNet Service**

For *Windows* 3.x users:

- Double-click the **Connect to AT&T WorldNet Service** icon located in the *AT&T WorldNet* Service group.

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Explore our AT&T WorldNet Service Web site at http://www.att.com/worldnet.