The Software Toolworks Walt Bilofsky, Prop.

14478 GLORIETTA DRIVE SHERMAN OAKS, CALIFORNIA 91423 TELEPHONE (213) 986-4885

Dear Computer Owner:

Thank you for purchasing this software.

These programs were developed by myself and other software professionals, most of us with graduate computer science degrees, who became interested in the field of personal computing. We began by building Heath H89 computer kits, then put together the kinds of software tools we were used to having on larger machines.

The Software Toolworks is our way of sharing with other computer owners both those software tools, and the improvements and new products we have come up with in response to user requests. To that end, I have tried to set very reasonable prices. Please remember, however, that your purchase dollars support the retailer and distribution system that make it convenient for you to buy this software, and enable and encourage us to spend a lot of our time supporting and extending this program library. If you agree that we are dealing fairly with you, I hope you will be fair to us by respecting the copyrights on our material and not making copies for others.

In order to maintain low prices and continue to improve our products, we have established policies for updates, and for users with more than one machine. These are explained on the reverse of this letter, which you should save for reference.

Please let me know of any problems, requests for new features, or suggestions for new products. If our software can work better for you, I would like to hear about it.

<u>UPDATE POLICY:</u> Sending in the registration form on the reverse allows you to be notified in the unlikely event that we discover a serious bug or problem in your version of the software.

As a registered owner, you are also entitled to purchase any subsequent revision of this program for \$10 for each product update, plus postage and handling (\$2 per order, \$3 for 8" disks) and California tax where applicable. We don't expect to change this policy, but we reserve the right to.

Because of our limited resources, and the necessity for frequent small changes in some programs, we do not notify owners of new versions except in the event of serious problems. However, when we release a new product or a significant update, we inform the Heath/Zenith and Osborne newsletters. If you are a member of a group producing such a newsletter, please ask the editor to add us to the mailing list. Heath/Zenith computer owners can learn about new products from us and many other vendors by subscribing to BUSS, The Independent Newsletter of Heath Co. Computers, 325 Pennsylvania Ave. SE, Washington, DC 20003, or H-SCOOP, 2918 S. 7th St., Sheboygan, WI 53081.

LICENSE POLICY: Purchasing this program entitles you to a single machine license, which is permission to run the software on only one computer at a time. Users with two or more machines may purchase additional licenses for 50% of the retail price for machines 2 through 5, 20% for machines 6 through 10, and 10% thereafter. The aim of this price structure is to charge reasonable prices both to individuals and to companies with many computers.

LIMITED WARRANTY: If your disk or manual is found to be defective within 90 days of purchase, mail it to us and we will replace it. If the program does not do what the instructions say it does, such that in our opinion its intended function is essentially impaired, we will authorize its return for replacement or refund. In no event will our liability exceed the purchase price of the software product, nor will we be liable for incidental or consequential damages. Some states do not allow certain exclusions or warranty limitations, so the above limitations may not apply to you, and you may have additional rights that vary from state to state.